

Possible need to reconfigure eduroam Wi-Fi configuration

Dear member of Jacobs Community,

due to a technical change out of our influence some of our eduroam Wi-Fi configurations will stop working beginning of June 2019 and will need a reconfiguration, please read on! This situation will potentially affect all of your devices using eduroam Wi-Fi, including laptops, mobile phones, and tablets, university-owned devices or private ones - if it has Wi-Fi, this process is relevant.

If you received a computer from IT Support since September 2018 or if you used the eduroam CAT tool to perform the eduroam configuration, all is well, you don't need to do anything.

However, if you configured eduroam manually, there is a need to change your device's configuration BEFORE June 2019. You need to set up your eduroam configuration anew using the eduroam CAT tool (see below).

If you don't know your eduroam configuration, just use the CAT tool to reconfigure your connection.

You can follow our HowTo's for eduroam configuration using the CAT tool here: [How Tos regarding eduroam configuration](#)

This will ensure, that your Wi-Fi connection stays secure and you can continue using eduroam Wi-Fi beyond June 2019.

If you are unsure, please contact Service Desk for Faculty and Staff if you need support.

Starting April 2019 we will contact you by email if we detect a Wi-Fi connection from your device using the old configuration.

Sorry for the inconvenience,
Torge Schmidt

(Head of IT & IRC)