

IT Facts and Figures

As of April 2017, work areas of IT include:

- 1000+ client computers in Jacobs University's data network,
- 70+ Windows server, 100+ Linux server,
- additional servers hosted for various research groups,
- three telephone hubs,
- 2000+ phones with voice boxes, fax, cti, tel. accounting,
- 70 university mobile phones and other Internet access devices,
- 200+ manageable workgroup switches with 5500+ ports,
- 500+ WLAN access points,
- the central network components,
- the central applications and infrastructure components,
- several kilometers of cables,
- involvement in construction projects,
- support to provide all of the above to our users.

The served community includes

- Faculty, research and technical staff,
- Admin staff,
- Undergraduate, graduate, and PhD students,
- Exchange, visiting, and guest faculty and students,
- Special program students, guests, and collaborators,
- Guests to the university,
- External visitors, event participants, and contractors.

Maintained facilities include offices, labs, teaching rooms, library, guest house, serveries, social rooms, kindergarten, campus residences.

Personnel and areas of responsibilities are:

Staff	Primary Areas of Responsibility
D. Adler	Windows servers and applications, central backup, follow-me printing
H. Bischoff	Telephony systems and applications, mobile phones and contracts, data and telephony cabling, infrastructure projects
S. Botter	Network, Linux servers and applications, virtualization, storage, server rooms and hardware
S. Liesche	User support, Windows desktop lifecycle, student assistants
T. Schmidt	Management, CampusNet to Active Directory integration, programming and scripting, and everything else. And IRC/Library and ircmmc .

If you are looking for IT support, please see [IT Support](#) for self-service help and [Service Desk for Faculty and Staff](#) or [Service Desk for Students](#) for contact details.

More information about the areas of operations of IRC-IT are given on the page [About IT Department](#). The page [Reporting](#) shows historical data and trends, but requires login. [Statistics November 2006](#) gives nice graphs of architecture distributions.