

Report of Service Availability for June 2013



This is an automatically generated measurement of key performance indicators (KPIs) of [Application Provisioning Services](#) for June 2013.














The list of other KPI measurement reports is at [KPI Measurements](#).

KPI Summary Table

KPIs Specified	Not Measured 	Targets Met 	Targets Failed 
13	0	13	0

KPI Measurements

If the specification is met, a  is in the Met column, else a ; KPIs not measured have a  there.

SLA	Host	Service	Target	Measured	Met
Remote Login Shell Service	login	SSH	99.000000%	99.998%	
Teamwork Service	hermia	HTTP	99.000000%	100.0%	
		HTTPS	99.000000%	99.936%	
Faculty Web Service	facultyweb	FTP	99.000000%	100.0%	
		HTTP	99.000000%	100.0%	
		HTTPS	99.000000%	100.0%	
SJIRA01	sjira01	HTTP	99.000000%	99.904%	
		HTTPS	99.000000%	99.905%	
		SSH	99.000000%	99.917%	
Alumni Email Server Service	helena	HTTP	99.000000%	100.0%	
		POP3	99.000000%	99.996%	
		IMAP	99.000000%	100.0%	
		SMTP	99.000000%	100.0%	

Additional Services Information

The following [Server Hosting Services](#) are measured as a convenience for the [Service Customer](#) to ease service maintenance. IRC-IT is not responsible for ensuring quality and achieving KPIs of these services.

SLA	Host	Service	Measured
CampusNet Server Service	scnweb01	SNMP	100.0%
	scnapp01	SNMP	99.997%
	scnsql01	SNMP	99.986%
WebServer Service	swebsrv01	HTTP	99.97%
		HTTPS	99.975%
	swebdev01	SSH	100.0%
		HTTP	100.0%
		HTTPS	(not measured)
	swebsvn01	SSH	100.0%
		HTTP	(not measured)
HTTPS		(not measured)	
Schomäcker Server Service	sschomkr01	SNMP	99.989%
		MSSQL	99.984%

GiroWeb Server Service	sgiroweb01	SNMP	99.999%
		HTTP	99.993%
		MSSQL	99.996%
Alumni Application Server Service	alumniweb	HTTP	100.0%
		HTTPS	(not measured)
Career Service Center Server Service	csc	HTTP	99.949%
		SSH	99.993%
SLA Counseling Center	scouncil	HTTP	(not measured)
		SSH	(not measured)
ALEA Server Service	alea	HTTP	(not measured)
IRC-IR Institutional Repository DSPACE	sdspace	HTTP	99.928%
		HTTPS	(not measured)
		SSH	99.926%
SLA Torrent Seeder Geoscience SOPENDTECT	sopendtect	SSH	100.0%
Graduate Student Association Server SLA	sgsa	HTTP	99.933%
		SSH	99.984%