

# Report of Service Availability for September 2012



This is an automatically generated measurement of key performance indicators (KPIs) of [Application Provisioning Services](#) for September 2012.














The list of other KPI measurement reports is at [KPI Measurements](#).

## KPI Summary Table

KPIs Specified	Not Measured 	Targets Met 	Targets Failed 
13	0	12	1

## KPI Measurements

If the specification is met, a  is in the Met column, else a ; KPIs not measured have a  there.

SLA	Host	Service	Target	Measured	Met
<a href="#">Remote Login Shell Service</a>	login	SSH	99.000000%	100.0%	
<a href="#">Teamwork Service</a>	hermia	HTTP	99.000000%	99.998%	
		HTTPS	99.000000%	95.823%	
<a href="#">Faculty Web Service</a>	facultyweb	FTP	99.000000%	100.0%	
		HTTP	99.000000%	100.0%	
		HTTPS	99.000000%	100.0%	
<a href="#">SJIRA01</a>	sjira01	HTTP	99.000000%	99.842%	
		HTTPS	99.000000%	99.844%	
		SSH	99.000000%	100.0%	
<a href="#">Alumni Email Server Service</a>	helena	HTTP	99.000000%	100.0%	
		POP3	99.000000%	100.0%	
		IMAP	99.000000%	99.998%	
		SMTP	99.000000%	100.0%	

## Additional Services Information

The following [Server Hosting Services](#) are measured as a convenience for the [Service Customer](#) to ease service maintenance. IRC-IT is not responsible for ensuring quality and achieving KPIs of these services.

SLA	Host	Service	Measured
<a href="#">CampusNet Server Service</a>	scnweb01	SNMP	97.676%
	scnapp01	SNMP	99.99%
	scnsq01	SNMP	98.545%
<a href="#">WebServer Service</a>	swebsrv01	HTTP	99.559%
		HTTPS	99.557%
		SSH	99.568%
	swebdev01	HTTP	99.998%
		HTTPS	(not measured)
		SSH	100.0%
		swebsvn01	HTTP
	HTTPS	(not measured)	
	SSH	(not measured)	
<a href="#">Schomäcker Server Service</a>	sschomkr01	SNMP	100.0%
		MSSQL	99.998%

GiroWeb Server Service	sgiroweb01	SNMP	97.663%
		HTTP	99.987%
		MSSQL	99.993%
Alumni Application Server Service	alumniweb	HTTP	100.0%
		HTTPS	(not measured)
Career Service Center Server Service	csc	HTTP	99.846%
		SSH	97.992%
SLA Counseling Center	scouncil	HTTP	(not measured)
		SSH	(not measured)
ALEA Server Service	alea	HTTP	(not measured)
IRC-IR Institutional Repository DSPACE	sdspace	HTTP	99.83%
		HTTPS	(not measured)
		SSH	99.828%
SLA Torrent Seeder Geoscience SOPENDTECT	sopendtect	SSH	99.919%
Graduate Student Association Server SLA	sgsa	HTTP	99.794%
		SSH	99.795%