

Report of Service Availability for February 2012




This is an automatically generated measurement of key performance indicators (KPIs) of [Application Provisioning Services](#) for February 2012.














The list of other KPI measurement reports is at [KPI Measurements](#).

KPI Summary Table

KPIs Specified	Not Measured 	Targets Met 	Targets Failed 
13	0	10	3

KPI Measurements

If the specification is met, a  is in the Met column, else a ; KPIs not measured have a  there.

SLA	Host	Service	Target	Measured	Met
Remote Login Shell Service	login	SSH	99.000000%	99.98%	
Teamwork Service	hermia	HTTP	99.000000%	99.966%	
		HTTPS	99.000000%	99.959%	
Faculty Web Service	facultyweb	FTP	99.000000%	100.0%	
		HTTP	99.000000%	100.0%	
		HTTPS	99.000000%	100.0%	
SJIRA01	sjira01	HTTP	99.000000%	54.844%	
		HTTPS	99.000000%	54.32%	
		SSH	99.000000%	54.891%	
Alumni Email Server Service	helena	HTTP	99.000000%	100.0%	
		POP3	99.000000%	99.991%	
		IMAP	99.000000%	99.953%	
		SMTP	99.000000%	99.942%	

Additional Services Information

The following [Server Hosting Services](#) are measured as a convenience for the [Service Customer](#) to ease service maintenance. IRC-IT is not responsible for ensuring quality and achieving KPIs of these services.

SLA	Host	Service	Measured
CampusNet Server Service	scnweb01	SNMP	99.984%
	scnapp01	SNMP	100.0%
	scnsql01	SNMP	100.0%
WebServer Service	swebsrv01	HTTP	99.732%
		HTTPS	99.802%
		SSH	99.979%
	swebdev01	HTTP	99.991%
		HTTPS	(not measured)
		SSH	99.969%
Schomäcker Server Service	swebsvn01	HTTP	(not measured)
		HTTPS	(not measured)
		SSH	99.448%
Schomäcker Server Service	sschomkr01	SNMP	99.929%
		MSSQL	97.368%
GiroWeb Server Service	sgiroweb01	SNMP	99.982%

		HTTP	99.891%
		MSSQL	99.912%
Alumni Application Server Service	alumniweb	HTTP	99.991%
		HTTPS	(not measured)
Career Service Center Server Service	csc	HTTP	99.687%
		SSH	99.749%
SLA Counseling Center	scouncil	HTTP	(not measured)
		SSH	(not measured)
ALEA Server Service	alea	HTTP	99.973%
IRC-IR Institutional Repository DSPACE	sdspace	HTTP	99.737%
		HTTPS	(not measured)
		SSH	99.758%
SLA Torrent Seeder Geoscience SOPENDTECT	sopendtect	SSH	99.959%
Graduate Student Association Server SLA	sgsa	HTTP	99.077%
		SSH	99.708%