

Report of Service Availability for July 2011


This is an automatically generated measurement of key performance indicators (KPIs) of [Application Provisioning Services](#) for July 2011.














The list of other KPI measurement reports is at [KPI Measurements](#).

KPI Summary Table

KPIs Specified	Not Measured 	Targets Met 	Targets Failed 
13	0	12	1

KPI Measurements

If the specification is met, a  is in the Met column, else a ; KPIs not measured have a  there.

SLA	Host	Service	Target	Measured	Met
Remote Login Shell Service	login	SSH	99.000000%	100.0%	
Teamwork Service	hermia	HTTP	99.000000%	99.998%	
		HTTPS	99.000000%	97.759%	
Faculty Web Service	facultyweb	FTP	99.000000%	100.0%	
		HTTP	99.000000%	100.0%	
		HTTPS	99.000000%	100.0%	
SJIRA01	sjira01	HTTP	99.000000%	100.0%	
		HTTPS	99.000000%	100.0%	
		SSH	99.000000%	100.0%	
Alumni Email Server Service	helena	HTTP	99.000000%	100.0%	
		POP3	99.000000%	100.0%	
		IMAP	99.000000%	100.0%	
		SMTP	99.000000%	100.0%	

Additional Services Information

The following [Server Hosting Services](#) are measured as a convenience for the [Service Customer](#) to ease service maintenance. IRC-IT is not responsible for ensuring quality and achieving KPIs of these services.

SLA	Host	Service	Measured
CampusNet Server Service	scnweb01	SNMP	100.0%
	scnapp01	SNMP	100.0%
	scnsql01	SNMP	100.0%
WebServer Service	swebsrv01	HTTP	99.949%
		HTTPS	99.954%
		SSH	100.0%
	swebdev01	HTTP	100.0%
		HTTPS	(not measured)
		SSH	100.0%
Schomäcker Server Service	swebsvn01	HTTP	(not measured)
		HTTPS	(not measured)
		SSH	100.0%
Schomäcker Server Service	sschomkr01	SNMP	100.0%
		MSSQL	100.0%
GiroWeb Server Service	sgiroweb01	SNMP	100.0%

		HTTP	100.0%
		MSSQL	100.0%
Alumni Application Server Service	alumniweb	HTTP	100.0%
		HTTPS	(not measured)
Career Service Center Server Service	csc	HTTP	100.0%
		SSH	100.0%
SLA Counseling Center	scouncil	HTTP	(not measured)
		SSH	(not measured)
ALEA Server Service	alea	HTTP	100.0%
IRC-IR Institutional Repository DSPACE	sdspace	HTTP	100.0%
		HTTPS	(not measured)
		SSH	100.0%
SLA Torrent Seeder Geoscience SOPENDTECT	sopendtect	SSH	100.0%
Graduate Student Association Server SLA	sgsa	HTTP	99.817%
		SSH	99.784%