Report of Service Availability for October 2013

This is an automatically generated measurement of key performance indicators (KPIs) of Application Provisioning Services for October 2013.

The list of other KPI measurement reports is at KPI Measurements.

KPI Summary Table

KPIs Specified	Not Measured ⚠️	Targets Met ➕	Targets Failed ⛔
13	0	13	0

KPI Measurements

If the specification is met, a ➕ is in the `Met` column, else a ⛔; KPIs not measured have a ⚠️ there.

SLA	Host	Service	Target	Measured	Met
Remote Login Shell Service	login	SSH	99.000000%	100.0%	➕
Teamwork Service	hermia	HTTP	99.000000%	100.0%	➕
		HTTPS	99.000000%	99.989%	➕
Faculty Web Service	facultyweb	FTP	99.000000%	100.0%	➕
		HTTP	99.000000%	100.0%	➕
		HTTPS	99.000000%	100.0%	➕
SJIRA01	sjira01	HTTP	99.000000%	100.0%	➕
		HTTPS	99.000000%	100.0%	➕
		SSH	99.000000%	100.0%	➕
Alumni Email Server Service	helena	HTTP	99.000000%	100.0%	➕
		POP3	99.000000%	100.0%	➕
		IMAP	99.000000%	100.0%	➕
		SMTP	99.000000%	100.0%	➕

Additional Services Information

The following Server Hosting Services are measured as a convenience for the Service Customer to ease service maintenance.
IRC-IT is not responsible for ensuring quality and achieving KPIs of these services.

SLA	Host	Service	Measured
CampusNet Server Service	scnweb01	SNMP	97.78%
	scnapp01	SNMP	99.993%
	scnsql01	SNMP	99.99%
WebServer Service	swebsrv01	HTTP	100.0%
		HTTPS	100.0%
		SSH	100.0%
	swebdev01	HTTP	100.0%
		HTTPS	(not measured)
		SSH	100.0%
	swebsvn01	HTTP	(not measured)
		HTTPS	(not measured)
		SSH	(not measured)
Schomäcker Server Service	sschomkr01	SNMP	97.731%
		MSSQL	99.992%

GiroWeb Server Service	sgiroweb01	SNMP	100.0%
		HTTP	99.998%
		MSSQL	99.998%
Alumni Application Server Service	alumniweb	HTTP	100.0%
		HTTPS	(not measured)
Career Service Center Server Service	csc	HTTP	100.0%
		SSH	100.0%
SLA Counseling Center	scouncil	HTTP	(not measured)
		SSH	(not measured)
ALEA Server Service	alea	HTTP	(not measured)
IRC-IR Institutional Repository DSPACE	sdspace	HTTP	100.0%
		HTTPS	(not measured)
		SSH	100.0%
SLA Torrent Seeder Geoscience SOPENDTECT	sopendtect	SSH	99.993%
Graduate Student Association Server SLA	sgsa	HTTP	100.0%
		SSH	100.0%