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Starter Pack

👍 If you are lost in o-week, follow [What to do first in IT](#).

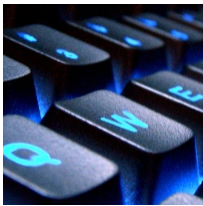
💡 For compiled IT information have a look at [Introductory IT Information for Faculty, Staff and Admin Members](#) or at [Introductory IT Information for Students](#).



Blog Posts

Blog: [Current network issue 17.09.2020 since around 09:15 AM](#) created by Adler, Daniel

IT Sep 17,
2020



Jacobs University members need a CampusNet account to access services. Internet is provided through the eduroam wireless/WLAN network. VPN can be used to access Intranet services from outside the university. Staff and resident students have a telephone available.

- [Jacobs account](#) and login
- [Wireless](#) and [wired](#) Internet
- [Remote Access aka VPN](#)
- [Telephony](#)



Jacobs members have a feature-rich email account. A file server provides centralized storage. teamwork is a central wiki and blog platform. The multi function printers deployed on campus can also scan. Additional software is available.

- [Email and more](#)
- [File Server](#)
- [Teamwork](#)
- [Printing and Scanning](#)
- [Software and Freebies](#)
- [More Software](#)



To find more services, use the link collection. Use of services is governed by policies. Comprehensive documentation is provided. There are several contacts available to help.

- [Link Collection](#)
- [IT Policies](#)
- [Documentation](#)

- [Contact Info](#)